

## Access to Resources in the Community

#### December 2018 Newsletter

What is ARC?

A research study that aims to optimize equitable Access to Resources in the Community for primary care patients.

#### Who is participating?

**Primary care practices** 

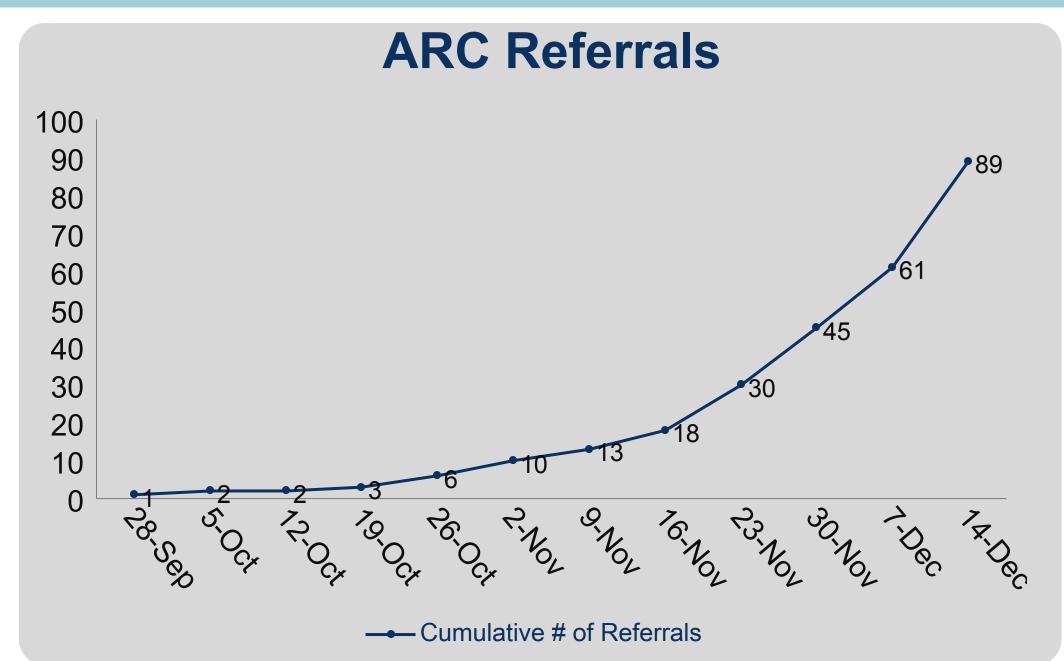


33 Primary care providers





How many referrals have we received?



\*Due to the holiday season, new referrals received between December 19th, 2018 and January 4th, 2019 will only be contacted as of January 7th, 2019.

#### What are common patient needs?











#### How can patients participate?

#### Step 1:

You and your patient identify their health and social needs

#### Step 2:

You complete the ARC Referral Form and fax a copy to the research team

#### Step 3:

You give the patient a copy of their Referral Form and a **Study Information Package (brown envelope)** 



#### What happens after?

The ARC Research Assistant contacts the patient to explain the study and administer a telephone survey

The patient is randomized to one of two groups:

## **CONTROL GROUP**



Receives information to access the Ontario 211 web and telephone navigation services

# INTERVENTION GROUP



Can access the services of the ARC Patient Navigator offered in person or by telephone



### **Questions? Contact us:**

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